

Observer Guidelines for Hearings Under the Real Estate Services Act

Members of the public, licensees, and media professionals are welcome to attend hearings held under the *Real Estate Services Act* as observers. To ensure that the hearing is conducted with decorum and with due regard to the rights and privacy of all participants, observers must read and agree to abide by the following guidelines:

1. Observers are reminded that they are not participants in the hearing and must remain quiet throughout the hearing. Any inappropriate conduct may result in the observer being asked to leave.
2. The Superintendent of Real Estate (the "Superintendent") may make such orders as they consider necessary to ensure the proper respect to the hearing process is adhered to by observers, and to limit those attending based on capacity.
3. Orders may be made by the Superintendent protecting the confidentiality of the proceedings and prohibiting disclosure, publication, or broadcasting of certain matters.
4. Cameras, recording devices, drawing or sketching are not permitted, and all mobile devices must be turned off before entering the hearing room.
5. No smoking or eating are permitted during an in-person hearing.
6. Portions of a hearing, or the entirety of a hearing, may be closed at the discretion of the Superintendent, and observers will be required to leave.

There will be no comment by the British Columbia Financial Services Authority regarding any of the matters that have been considered by the Superintendent.

By signing below, I undertake to adhere to these observer guidelines.

Name: _____

Signature: _____ Date: _____